

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this 24th day of August 2021

C.G.No:9 /2021-22/ Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri.Y. Sanjay Kumar

Sri. K.R.S. Dharmagnani

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Technical)

Member (Finance)

Independent Member

Between

B.Sreenivasulu,

14-279,

PRT Street,

Dharmavaram,

Anantapur

Complainant

AND

1.Asst.Accounts Officer/ERO/Dharmavara

2.Deputy ExecutiveEngineer/O/Dharmavaram

3. Executive Engineer/O/Anantapur

Respondents

ORDER

1. The complainant filed a complaint before this forum stating that the complainant not working as cable operator at Shanthinagar and Chandrababu Nagar areas since 15.11.2019. The complainant has paid the pole rental charges of Rs.35,700/- till then. After the year 2019 the department again included pole rental charges to his SC No.71411010515936. The complainant requested the AE concerned to revise the bill, but not resolved the case. Hence approached the forum to resolve his grievance.
2. Respondent No.3 filed written submission stating that on receiving of CGRF complaint, the Asst. Executive Engineer/D1 Section/Dharmavaram has sent

DESPATCHED

DATE

25/08

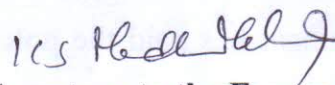
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proposals to Asst. Accounts Officer/ERO/Dharmavaram recommending for D-link of Dish service number as the consumer has not been working as cable operator since 15.11.2019, further the proposals also included for withdrawal of pole rental charges from Nov'2019 to July'2021. Considering the proposals from Assistant Executive Engineer/D1/Dharmavaram, the Asst. Accounts Officer/ ERO/ Dharmavaram has submitted the proposal for withdrawal of the pole rental charges on SCNo.7141101015936 with an amount of Rs.42,000/- for the aforementioned period, and the approval for withdrawal was accorded by Executive Engineer/Operation/Ananthapuram on 20.7.2021 for an amount of Rs.RJ No .06/07-2021(enclosed withdrawn RJ letter). Hence requested the forum to dismiss the case of CGNO.09/2021-22/ATP.

3. Verified the same with Ledger account copy of SCNO. 7141101015936 and it is found that during the month of 07/2021 an credit RJ was posted for Rs.42,000/-, Hence it is construed that the complaint was resolved.
4. When complainant was contacted by the Secretary of the forum at 11.15 A.M on 18.8.2021, complainant stated that his work was completed about a weeks back, expressed his satisfaction and also requested to close the complaint.
5. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 24th August'2021

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to

DESPATCHED
DATE
22/08

Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008,
within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager /CSC/Corporate Office/ Tirupati for pursuance in this
matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/
APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra
Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red
Hills, Lakdikapool, Hyderabad- 500 004.